Privacy Policy

We have updated our Privacy Policy in line with the May 2018 GDPR requirement.

The Privacy Policy below governs your details and any information you provide to Vitality Clinic and Joanne Pedersen. We take the privacy of your personal information seriously and will use your information only in accordance with the terms set out below. To ensure your data is up to date we request that you inform us of any relevant changes to the personal information we hold about you.

**When do we collect personal data**?

* When you contact us with enquiries and bookings.
* When you make payment
* When you leave a review.

**Data we hold about you**

We may store your name, address, phone number(s) and email address, and any information you may have told us about yourself in relationship to your physical, mental and emotional health, in relationship to complementary therapy treatments.

By giving this information either verbally or electronically you are consenting to your personal information being stored by the above therapist.

We will keep your data for 7 years following your last treatment. You may request details to be removed from email contacts and from the online booking facility at any time.

**Data Sharing**

We will not sell, rent, share or distribute your personal information to any to third parties in any way.

**Data Protection**

We treat all data with the utmost care and your information is held on a personal computer and is protected from interference by hardware and software firewalls.

**Legitimate Interests**

We will only contact you in relation to complementary therapy related matters in which you may be interested. We will not mail you with other information.

**Your Rights**

If you consider the information we hold about you is inaccurate, or if you wish to be removed from email contacts and the online booking facility you may tell us by email or in writing.

You have the right to request a copy of the information we hold about you, free of charge.

You have the right to opt out from receiving communications from us at any time by e-mailing [jopedersen@cwgsy.net](mailto:jopedersen@cwgsy.net)

**Contact**

We may occasionally contact you by post or email with treatment updates or new products available. If you do not wish to receive this notification please let us know by email, phone or post.